
ACCESSIBILITY STATEMENT

Pringle's Care Services Limited

Effective date: 03 April 2026

Last reviewed: 03 April 2026

Pringle's Care Services Limited is committed to making its website accessible and easy to use for as many people as possible.

We want everyone who visits our website to be able to access information clearly and easily, including people with disabilities, sensory loss, communication needs, or those who use assistive technology.

This reflects our wider commitment to providing information in accessible ways and supporting people with different communication needs. Our internal accessibility policy states that Pringle's should make information accessible and inclusive, record communication needs, and act to ensure people receive information in a way they can access and understand.

HOW ACCESSIBLE THIS WEBSITE IS

We aim to make our website accessible by:

- using clear and simple language;
- structuring content clearly with headings and readable layouts;
- making the website usable with a keyboard where possible;
- supporting screen readers and other assistive technology where possible;
- maintaining readable colour contrast and text presentation; and
- reviewing accessibility as part of ongoing website improvements.

Our internal policy also states that Pringle's recognises the need for reasonable adjustments for disabled people and that websites should comply with **WCAG 2.1 AA** and publish an accessibility statement.

ACCESSIBLE FORMATS AND COMMUNICATION SUPPORT

If you need information from our website in a different format, we will try to provide it in a way that is accessible to you.

For example, we may be able to provide information in:

- large print;

- simpler wording;
- email format;
- text-based format; or
- another suitable format depending on your needs.

Pringle's internal policy says the service should ensure information is presented in an accessible way and, where appropriate, in a range of languages and formats that are easily used and understood. It also refers to formats such as email, text message, and large print.

REPORTING ACCESSIBILITY PROBLEMS

If you have difficulty using this website, need information in a different format, or want to tell us about an accessibility problem, please contact us:

Pringle's Care Services Limited

Crown House, North Circular Road, Park Royal, London, NW10 7PN

Email: admin@pringlecareservices.co.uk

Telephone: 0203 743 7355

When contacting us, please tell us:

- the page or information you had difficulty accessing;
- the nature of the problem; and
- the format or support you need.

We will do our best to respond and provide the information in a suitable format.

OUR APPROACH TO ACCESSIBILITY

As part of our wider service approach, we recognise that people may have specific communication requirements and we aim to accommodate these. Our internal policy says Pringle's should ask about communication needs, record them clearly, highlight them in records, share them appropriately where needed, and act to meet those needs.

This includes considering different communication formats and allowing extra support or time where needed.

TECHNICAL INFORMATION

We aim for this website to be usable with commonly used browsers, devices, and assistive technologies.

We are working to improve accessibility over time and to reduce barriers wherever reasonably possible.

FEEDBACK AND CONTINUOUS IMPROVEMENT

We welcome feedback on the accessibility of this website. Feedback helps us improve our information and services.

Our internal policy says feedback about communication and information sharing should be supported and acted upon as part of continuous improvement.

CONTACT US

If you need support accessing any part of our website or want this statement in another format, please contact:

Pringle's Care Services Limited

Crown House, North Circular Road, Park Royal, London, NW10 7PN

Email: admin@pringlescareservices.co.uk

Telephone: 0203 743 7355

And here is a **short Disclaimer** in case you also want one:

DISCLAIMER

Effective date: 03 April 2026

The information on this website is provided for general information only. While Pringle's Care Services Limited makes reasonable efforts to keep the information up to date and accurate, we make no guarantees, representations, or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability of the website or the information contained on it.

Any reliance you place on information on this website is strictly at your own risk.

Nothing on this website constitutes medical, legal, or professional advice, and nothing on this website forms a binding offer to provide care services. Any care services are subject to assessment, availability, suitability, and a separate written agreement.

Pringle's Care Services Limited will not be liable for any loss or damage arising from the use of this website, to the extent permitted by law.

This website may contain links to third-party websites. We do not control those websites and are not responsible for their content, availability, or privacy practices