
TERMS AND CONDITIONS

Pringle's Care Services Limited

Effective date: 01 April 2026

Last reviewed: 01 April 2026

1. WHO WE ARE

This website is operated by **Pringle's Care Services Limited**, a company registered in England and Wales under company number **06902046**, with its registered office at **Crown House, North Circular Road, Park Royal, London, NW10 7PN**.

In these Terms and Conditions, “we”, “us” and “our” mean **Pringle's Care Services Limited**.

2. ABOUT THESE TERMS

These Terms and Conditions govern your use of our website.

By accessing or using our website, you agree to be bound by these Terms and Conditions. If you do not agree to these Terms and Conditions, you should not use our website.

These Terms and Conditions apply only to the use of our website. They do not govern any care services provided by us under a separate care agreement or service contract. Care services are subject to separate service terms, care plans, assessments, and individual agreements. This distinction reflects the internal contract material already used by Pringle's for care delivery.

3. USE OF OUR WEBSITE

You may use our website only for lawful purposes.

You agree that you will not:

- use the website in any way that breaches any applicable law or regulation;
- use the website for fraudulent purposes;

- knowingly introduce viruses, malware, trojans, spyware, or other harmful material;
- attempt to gain unauthorised access to the website, server, or connected systems;
- interfere with the security or performance of the website; or
- use the website in a way that could damage, disable, overburden, or impair the website or interfere with another user's use of it.

We reserve the right to suspend, restrict, or terminate access to our website if we believe there has been a breach of these Terms and Conditions.

4. INFORMATION ON THIS WEBSITE

The content on this website is provided for general information only. While we make reasonable efforts to ensure the information on our website is accurate and up to date, we do not guarantee that all content will always be complete, accurate, or current.

The website is not intended to provide medical, legal, financial, or professional advice. You should obtain appropriate advice before relying on any information on the website.

Nothing on this website forms a binding offer by us to provide care services. Any care services are subject to assessment, availability, suitability, and a separate written agreement.

5. ENQUIRIES SUBMITTED THROUGH THE WEBSITE

If you contact us through our website, including by contact form, email, or telephone link, you agree that:

- the information you provide is true and accurate to the best of your knowledge;
- you will not knowingly provide misleading or false information; and
- we may use the information you submit to respond to your enquiry, assess your request, and contact you about our services.

Any personal data submitted through the website will be handled in accordance with our **Privacy Policy** and **Cookie Policy**. Pringle's internal GDPR policy confirms that the business must have website privacy documentation and process personal data in line with UK GDPR requirements.

6. INTELLECTUAL PROPERTY

Unless otherwise stated, all content on this website, including text, graphics, logos, branding, layout, and design, is owned by or licensed to Pringle's Care Services Limited.

You may view, download, and print material from the website for your own personal, non-commercial use only.

You must not, without our prior written consent:

- reproduce, copy, distribute, publish, sell, licence, or commercially exploit any part of the website;
 - modify any materials taken from the website; or
 - use our name, logo, or branding in a way that suggests endorsement or association without permission.
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7. LINKS TO OTHER WEBSITES

Our website may include links to third-party websites for your convenience or information.

We do not control third-party websites and are not responsible for their content, availability, security, or privacy practices. A link to another website does not mean that we approve of or endorse it.

You should read the terms and privacy policies of any third-party websites you visit.

8. WEBSITE AVAILABILITY

We do not guarantee that our website, or any content on it, will always be available, uninterrupted, secure, or error-free.

We may suspend, withdraw, discontinue, or change all or any part of the website without notice for business, operational, legal, or maintenance reasons.

9. LIMITATION OF LIABILITY

Nothing in these Terms and Conditions excludes or limits any liability which cannot lawfully be excluded or limited under English law.

To the fullest extent permitted by law, we exclude all implied warranties, representations, conditions, and other terms that may apply to our website or any content on it.

We will not be liable for any loss or damage arising out of or in connection with:

- use of, or inability to use, our website;
- reliance on any content displayed on the website;
- loss of business, revenue, profits, or opportunity;

- business interruption;
- loss of data; or
- indirect or consequential loss or damage.

This does not affect liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded by law.

This approach is consistent with the way Pringle's existing service agreement deals with liability by keeping liability lawful and not excluding what cannot legally be excluded.

10. VIRUSES AND SECURITY

We do not guarantee that our website will be secure or free from bugs or viruses.

You are responsible for using your own virus protection software and ensuring that any device you use to access the website is adequately protected.

You must not misuse the website by knowingly introducing malicious or technologically harmful material or by attempting unauthorised access.

11. PRIVACY AND COOKIES

We process personal data collected through the website in accordance with our **Privacy Policy** and **Cookie Policy**.

Where consent is required for cookies or personal data processing, we will seek that consent in accordance with applicable law. Pringle's GDPR policy states that privacy notices, consent processes, and website privacy documentation must be in place and circulated as relevant.

12. CHANGES TO THESE TERMS

We may update these Terms and Conditions from time to time.

Any changes will take effect when posted on this page. You should check this page regularly to ensure that you understand the terms that apply at the time you use the website.

13. GOVERNING LAW

These Terms and Conditions are governed by the law of England and Wales.

Any dispute arising out of or in connection with these Terms and Conditions or your use of the website shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. CONTACT US

If you have any questions about these Terms and Conditions, please contact:

Pringle's Care Services Limited

Crown House, North Circular Road, Park Royal, London, NW10 7PN

Email: admin@pringlecareservices.co.uk

Telephone: 0203 743 7355
